



## Dear Community Partners,

The Access Health CT **New Special Enrollment Period has been extended through Friday, April 17, 2020** for uninsured Connecticut residents to enroll in a health insurance plan. Please read below for more information, and consider joining our [webinar](#) on Monday, April 6 at 2 pm.

### > Who Can Enroll

To be considered eligible, Connecticut residents must be lawfully present in the United States, and not incarcerated. The effective date of coverage for anyone who enrolls during this extension period will be **May 1, 2020**. Anyone who enrolls before the end of the day Thursday, April 2, 2020 will have a coverage effective date of April 1, 2020.

Individuals who experience a Qualifying Life Event (e.g. loss of coverage due to job change or unemployment) or qualify for Medicaid/Children's Health Program (CHIP), can ALWAYS enroll online, in-person or over the phone and

all help is free.

	<b>New Special Enrollment Period</b>
<b>Who's Eligible?</b>	ONLY qualified individuals who are Uninsured, <a href="#">lawfully present</a> and not incarcerated.
<b>When Can I Enroll?</b>	Now through April 17, 2020.
<b>When Will My Coverage Start?</b>	The effective date of coverage for enrollments from April 3-17 during the NEW Special Enrollment Period will be May 1, 2020.
<b>How Can I Enroll?</b>	<b>PHONE ONLY:</b> 1-855-365-2428 (TTY: 1- 855-789-2428) Monday – Friday, 8 am - 5 pm

**More information** about this New Special Enrollment Period is available at: [Learn.AccessHealthCT.com](https://www.accesshealthct.com)

### > **Important Message for Customers**

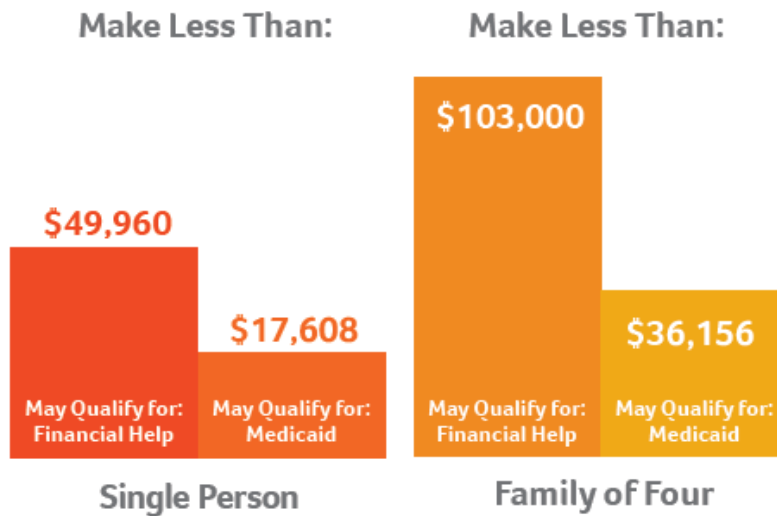
Access Health CT is also reminding customers to **update their income** as they, or members of their household, may be able to:

- Increase the financial help they qualify for or become eligible for increased cost sharing reductions to help pay for out-of-pocket expenses like deductibles, co-pays and co-insurance amounts.
- Change to a different insurance plan in a different metal tier, that may allow them to qualify for cost sharing reductions that help pay for out-of-pocket expenses like deductibles, co-pays and co-insurance amounts.
- Become eligible for Medicaid or the Children's Health Insurance Program (CHIP)/HUSKY Health.

**Tip:** Be sure to report all changes to household income and size to Access Health CT within 30 days.



## Do you qualify for financial help?



### > For Faster Service

Finally, please know that the Access Health CT call center is experiencing **high call volume**. Customers may find faster service [online](#) if they:

- Are recently unemployed and lost health insurance due to job loss,
- Need to verify information, or
- Have questions about IRS 1095 tax forms

Access Health CT reminds residents of the importance of maintaining their coverage throughout the year, and not just during this public health crisis. It is critical that uninsured individuals take advantage of this opportunity to protect themselves financially and ensure they have access to necessary services.

**We appreciate your support.**

If you have any other questions, please contact someone on our team.

**Broker Support**

[AHCTbrokersupport@ct.gov](mailto:AHCTbrokersupport@ct.gov)

**CAC Support**

[IRD.outreach@ct.gov](mailto:IRD.outreach@ct.gov)

**Navigator Support**

[Karen.Perez@ct.gov](mailto:Karen.Perez@ct.gov)

[Ellyn.Laramie@ct.gov](mailto:Ellyn.Laramie@ct.gov)

**More Information**

**Register for April 6 Webinar**

**Extended Call Center Hours Through April 17**

**Monday - Friday**

**8:00 AM - 5:00 PM**

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*Access Health CT is a place where Individuals, Families & Small Businesses can shop, compare and enroll in quality healthcare plans from brand-name insurance companies. And it's the only place where you could qualify for financial help to lower your costs.*