



**Dear Community Partners,**

As the Coronavirus (COVID-19) continues to threaten public health, Access Health CT announced a **NEW SPECIAL ENROLLMENT PERIOD** for these exceptional circumstances available from March 19 through April 2, 2020 for qualified **uninsured** Connecticut residents.



**Residents can see if they qualify by calling 1-855-365-2428 (Monday – Friday, 8 am - 5 pm).** We will not be able to process enrollments online for the New Special Enrollment Period, however you can still enroll online if you have a [Qualifying Life Event](#) or qualify for Medicaid/CHIP.

We want to make sure that you have the information you need to support your community. We are hosting a **webinar on Wednesday, March 25 at 11:00 am** to give you the chance to ask questions. [Click here to Register](#)



Here are the key differences with this New Special Enrollment Period:

If you are uninsured, or you know someone who is uninsured, we can help you get a health insurance plan that is right for you and your family.

	<b>NEW SPECIAL ENROLLMENT PERIOD</b>	<b>SPECIAL ENROLLMENT PERIOD (SEP)</b>
<b>WHO'S ELIGIBLE?</b>	ONLY qualified individuals who are uninsured, lawfully present and not incarcerated	Individuals who experience a Qualifying Life Event, like: <ul style="list-style-type: none"> <li>• loss of job-based coverage</li> <li>• move to CT</li> <li>• getting married</li> </ul>
<b>WHEN CAN I ENROLL?</b>	From March 19, 2020 to April 2, 2020	You must start your application with Access Health CT <b>within 60 days</b> of your Qualifying Life Event
<b>HOW CAN I ENROLL?</b>	PHONE ONLY: 1-855-365-2428 TTY: 1-855-789-2428 Monday – Friday, 8 am – 5 pm	<ul style="list-style-type: none"> <li>• Online at AccessHealthCT.com</li> <li>• In-person (Navigators &amp; Enrollment Specialists)</li> <li>• By Phone: 1-855-365-2428; Monday-Friday, 8 am - 5 pm</li> </ul>

> **More Information**

- This [bilingual handout](#) is a great resource for general information
- Visit [Learn.AccessHealthCT.com](#) for Frequently Asked Questions and share the information with your community

**More Information**

**Bilingual Info Sheet**

**Register for March 25 Webinar**

**For current customers of Access Health CT:** With the spread of the Coronavirus (COVID-19), we want to make sure you know how to stay

informed and get answers to your coverage questions. If you have questions about your health insurance plan or benefits, please contact your insurance company. ([Learn More](#))

We know this is a challenging time, and we are doing our best to establish a new "normal" and make sure things run smoothly for you and for our customers.

**We appreciate your support.**

If you have any other questions, please contact someone on our team.

**Thank You,**

**Access Health CT Team**

**Community Partner Support**

[Karen.Perez@ct.gov](mailto:Karen.Perez@ct.gov)

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**\*NEW\* Extended Call Center Hours**

**Monday - Friday**

**8:00 AM - 5:00 PM**

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*Access Health CT is a place where Individuals, Families & Small Businesses can shop, compare and*

*enroll in quality healthcare plans from brand-name insurance companies. And it's the only place where you could qualify for financial help to lower your costs.*