



Dear Community Partners,

Congratulations! We finally made it to the end of Open Enrollment. We want to thank you for all your efforts toward making this enrollment season successful. In the coming weeks we will share more details about our OE performance, including enrollment numbers.

Up Next:

- Starting this week, **Form 1095-A** will be sent to many 2019 customers ([more info](#))
- Thousands of customers owe verification docs to AHCT - we can help at [these events](#)
- **February is Black History Month** - [share your ideas](#) to make it a special month

Thank You for a Great Open Enrollment Period!

Access Health CT Team

February is Black History Month

- Do you or your organization host a **special event** in honor of Black History Month?
- Do you have ideas for how Access Health CT can **honor and celebrate** Black History Month this year?
- Is there something Access Health CT can do to better educate CT residents about the health challenges facing Black & African American communities?

Share Your Ideas

Verification Tips

After enrolling through Access Health CT, customers may receive a letter requesting documents to prove details from their application related to identity, income, or immigration status (to name a few). Currently, there are several thousand customers with open verification requirements.

Visit [our website](#) to learn more about how to navigate these verification requirements (also called "VCLs")!

Customer Support Centers

We are hosting events to help our customers resolve open verification requirements. We are promoting these events directly to impacted customers, but we also need your help to make customers aware of this opportunity. **We will have scanners at these locations and can assist with uploading documents.**

**For customers who need help
with:**

Feb 1 | New Britain

- Document Verification **Feb 8 | East Hartford**
- Document Uploads **Feb 15 | New Haven**

[Registration for Customers](#)

Special Enrollment Periods

Did You Know? CT residents can enroll any time of year if they qualify for Medicaid or a Special Enrollment Period. To be eligible for a Special Enrollment Period, you must have a **Qualifying Live Event**.

If someone has a Qualifying Life Event, their Special Enrollment Period will generally last 60 days from the date of the event. To learn more about Special Enrollment Periods and how to provide proof of a Qualifying Life Event, [click here](#).

Form 1095-A Distribution: Starting This Week

Customers who were enrolled in a Qualified Health Plan (QHP) through Access Health CT in 2019 will be getting a form in the mail (called Form 1095-A) with information about their insurance coverage **by the first week of February 2020**. Form 1095-A will also be available through the customer's online account.

More Information

Here to Help! Online, By Phone, In Person

We are open year-round to help CT residents enroll in health coverage.

- **Live Chat with an [Enrollment Specialist](#)**
 - **Call Us at 855-372-2428:** Monday - Friday, 8 - 4
 - **Visit an [Enrollment Location](#)**
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Access Health CT is a place where Individuals, Families & Small Businesses can shop, compare and enroll in quality healthcare plans from brand-name insurance companies. And it's the only place where you could qualify for financial help to lower your costs.