



Dear Community Partners,

The Open Enrollment Period ends tomorrow at midnight! Our call center will be open tomorrow from 8:00 AM to 8:00 PM, and customers can still get help at our [Enrollment Fairs](#) or at our [Enrollment Locations](#).

Please see below for more information, and stay tuned for our email next week to learn more about Form 1095-A, Verification Requirements, and upcoming webinars.

Thank You for a Great Open Enrollment Period!

Access Health CT Team

Open Enrollment ends January 15

The Open Enrollment Period ends **tomorrow night at midnight**. Until then, customers can change their 2020 plan or enroll in coverage that starts February 1, 2020.

If a customer calls tomorrow after 8 PM, we will capture their phone number and call them back on January 16 to help with their question or application.

Important Note for Customers: If you are already covered by an insurance plan through Access Health CT for January 2020, and would like to pick a *new*

plan starting in February 2020, you **must** pay your January monthly bill (premium).

Customer Support Centers

We are hosting events to support our customers with resolving verification requirements. We are promoting these events directly to impacted customers, but we also need your help to make customers aware of this opportunity. **We will have scanners at these locations and can assist with uploading documents.**

For customers who need help with:

- Document Verification
- Document Uploads

Jan 18 | Stamford

Feb 1 | New Britain

Feb 8 | East Hartford

Feb 15 | New Haven

[Registration for Customers](#)

Form 1095-A: Coming Soon

If your clients enrolled in a Qualified Health Plan (QHP) through Access Health CT in 2019, they will be getting a form in the mail (called Form 1095-A) with information about their insurance coverage **by the first week of February 2020**. Form 1095-A will also be available through the customer's online account.

More Information

Reminder: Call Center Hours

LAST DAY - Jan 15 | 8:00 AM - 8:00 PM

Resume Normal Hours on January 16:
Monday - Friday | **8:00 AM - 4:00 PM**



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Access Health CT is a place where Individuals, Families & Small Businesses can shop, compare and enroll in quality healthcare plans from brand-name insurance companies. And it's the only place where you could qualify for financial help to lower your costs.