










## More About...

Our purpose is simple: To make it easy for you to get the care you need. It's been this way since we were started in 1981 by Hartford doctors. Here are some reasons why more people in Connecticut choose us over any other individual health plan.

<p><b>Find the Right Doctor</b></p> 	<p>We have thousands of doctors in our network covering all of Connecticut. You can also use any hospital in Connecticut and see specialists without referrals. Plus, you'll have worldwide coverage for urgent and emergency care.</p>
<p><b>Get a Doctor's Visit on Demand</b></p> 	<p>MDLIVE telemedicine comes with your ConnectiCare plan. Use your mobile phone, land line or computer to visit a doctor 24/7 plus get a prescription. Get the care you need for less than it costs to visit an urgent care clinic or emergency room.</p>
<p><b>Know More, Worry Less</b></p> 	<p>We want you to get the most out of your health plan. Check out our <i>Great to know</i> videos at <a href="http://connecticareg2k.com">connecticareg2k.com</a> to find out how to use your plan to save money on things like pharmacy benefits, preventive care and more.</p>
<p><b>We Speak Your Language</b></p> 	<p>Call us to speak in Spanish with a helpful member of our team. Or, with the help of our language line, you can get your questions answered in more than 140 other languages. We have help for people with speech or hearing impairments, too.</p>
<p><b>Meet Us – We're Local</b></p> 	<p>We'd love to meet you – you'll see us at festivals and fairs, and in community and health centers. If you need help renewing or changing your health plan, you can schedule an appointment with us, and we'll walk you through what you need to know.</p>

After enrolling in health care coverage through Access Health CT, you will receive the following information from ConnectiCare:

### What to Expect Next

DOCUMENT	WHEN IT ARRIVES	DESCRIPTION
<p><b>Confirmation Letter</b></p> 	<p>About <b>1 week</b> after we've processed your application.</p>	<p>Your member ID card confirms that you're signed up. Information on getting started with your ConnectiCare plan comes with your member ID card, too.</p>
<p><b>First Bill</b></p> 	<p>About <b>7-10 business days</b> after we've processed your application.</p>	<p>This shows how much to pay ConnectiCare. Remember to pay before the effective date so your coverage can start.</p>
<p><b>Member ID Card</b></p> 	<p>About <b>7 business days</b> after we've processed your application.</p>	<p>You need this card when you go see your doctor or get your medicines at a pharmacy. It shows your member ID number, plan name and when you can start using your plan. Important telephone numbers are on the back.</p>
<p><b>Pharmacy and Provider Directories</b></p> 	<p>Directories are always available online at <b>connecticare.com</b>.</p>	<p>Visit <b>connecticare.com</b> and choose "Find a Doctor" to find doctors, hospitals, urgent care centers and labs that are part of our network. Visit the "Pharmacy Center" to see all the drugs covered by your health plan.</p>

### CONTACT INFORMATION



- Call: **1-800-251-7722**
- Visit: **connecticare.com**

AccessHealthCT.com

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